

## Message Text

UNCLASSIFIED

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43

ACTION SCSE-00

INFO OCT-01 ARA-10 ISO-00 H-03 SY-10 SCA-01 /025 W

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R 042106Z DEC 73

FM AMEMBASSY CARACAS

TO SECSTATE WASHDC 1986

UNCLAS CARACAS 10359

E.O. 11652: N/A

TAGS: CASC (CATHIE MORELLO)

SUBJECT: COMPLAINT AGAINST EMBASSY: SENATOR WILLIAMS AND  
CONGRESSMAN HELSTOSKI INTERESTED.

REF: STATE 235200 OF NOVEMBER 30, 1973 CARACAS OM OF OCTOBER  
23, 1973

1. IN EVENT REFERENCED OM HAS GONE ASTRAY, HERE ARE RESULTS  
OUR INVESTIGATION MISS MORRELLO'S COMPLAINT. IN SUMMARY, WE  
ARE CERTAIN THAT NONE OF OUR LOCAL EMPLOYEES WOULD TELL AMERICAN  
TOURIST THAT EMBASSY CLOSED FOR "SIESTA". MOREOVER, ADDED ALLEGATION  
THAT WE DO NOT HELP PRIVATE TOURISTS STRETCHES LIMITS OF CREDULITY.

2. LACK OF SPECIFICS BY MISS MORELLO SUCH AS TIME OF DAY OR NAME  
OF PERSON TO WHOM HER FRIENDS SPOKE MADE IT DIFFICULT TO CHECK  
OUT HER STORY. OUR INVESTIGATION REVEALED THAT NO ONE IN  
CHANCERY OR ANNEX WHERE CONSULAR SECTION LOCATED REMEMBERED  
INCIDENT. WE SUSPECT MISS MORELLO'S FRIENDS MAY HAVE CALLED  
DURING PERIOD FROM 11:00 A.M TO 2:00 P.M. WHEN OFFICE CLOSED TO  
PUBLIC. NEVERTHELESS RECEPTIONIST IS ON DUTY DURING THIS TIME  
AND WOULD HAVE CALLED CONSULAR SECTION, SINCE IT IS STAFFED  
THROUGHOUT ENTIRE NOON BREAK. IF GIRLS CAME AFTER HOURS,  
MARINE SECURITY GUARD WOULD HAVE ALERTED CONSULAR DUTY OFFICER  
WHO IS SPECIFICALLY CHARGED WITH BEING AVAILABLE TO HANDLE JUST  
SUCH PROBLEMS. FURTHERMORE, WE HAVE SEVERAL OFFICERS WHOSE PRIMARY  
RESPONSIBILITY IS TO TAKE CARE OF AMERICAN CITIZENS.

3. WE CAN ACCEPT FACT THAT GIRLS VISITED EMBASSY BUT BELIEVE THEY  
WERE PROBABLY INFORMED EMBASSY CLOSED AND ASKED TO RETURN WHEN  
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WE REOPENED FOR NORMAL BUSINESS, IF THERE WERE NO EMERGENCY.

NEVERTHELESS, ALL RECEPTIONISTS HAVE AGAIN BEEN BRIEFED ON PROPER  
TREATMENT TO BE ACCORDED ALL AMERICAN CITIZENS INCLUDING TOURISTS  
WITH EMPHASIS ON FACT THAT NOTHING SHORT OF FIRST  
CLASS SERVICE WILL SUFFICE.  
MCCLINTOCK

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## Message Attributes

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